

Professional Companion Workflow

Step 1. Apply

Online application with personal profile, languages, experience, availability, references, and consent to background screening.

Step 2. Screening

Interview to assess communication, empathy, professionalism, reliability, and safety awareness.

Step 3. Training

Complete standardized training in communication, ethics, mental health fundamentals, crisis recognition, safety, AI workflow, and platform policies.

Step 4. Certification

Qualified applicants become Certified Professional Companions with verified profiles.

Step 5. Client Request

Clients submit their companionship needs, preferences, language, location, and schedule.

Step 6. AI Assessment

AI evaluates service type, urgency, risk, qualifications, location, language, availability, and preferences.

Step 7. Assignment

The platform assigns the best-qualified companion. If declined, the next suitable companion is invited automatically.

Step 8. Confirmation

Appointment details, reminders, communication channel, and safety information are sent to both parties.

Step 9. Service

Professional companionship is delivered according to ethical standards.

Step 10. Follow-Up

Client feedback, companion report, and AI-assisted quality monitoring.

Step 11. Continuous Improvement

Supervision, education, safety audits, performance review, and ongoing quality improvement.

Core Principle

Technology identifies the best match. Professional companions provide genuine human connection. Together they deliver compassionate, safe, person-centered support.